

VIRTUAL CARE BENEFITS: AT A GLANCE

Communication

Facilitating video calls with providers, specialists, and patients.

In emergency and urgent care situations, telehealth is the answer for providers in need of immediate and effective virtual consults. Telehealth will be the go-to-solution for ensuring that patients are getting “seen” by specialists, regardless of the specialists’ location.

Capabilities

Enabling hospitals to leverage specialists from other facilities.

For non-metro area hospitals, telehealth is the answer for broadening and deepening the hospitals’ capabilities by allowing staff to reach out to specialists who may be hours away and/or associated with a different hospital. Telehealth will be the go-to-solution for giving smaller and more remote hospitals extended and enhanced specialized staff, resulting in augmented and accelerated care of these rural communities’ patients.

Convenience

Reducing windshield time spent by providers, specialists and patients.

For providers and patients who spend much time driving to/from appointments and various facilities, telehealth is the answer for reducing time behind the wheel and time waiting for an appointment. Telehealth will be the go-to-solution for situations where patients do not need to be physically present, but providers and patients need to be able to see and speak with each other in real-time to ensure adherence to the treatment plan.

Channels

Allowing patients to use any device, anywhere, and at any time.

For patients, and caregivers, telehealth is the answer for keeping on top of healthcare communications with one’s care staff. Telehealth will be the go-to-solution for conducting impactful conversations whenever and wherever someone might be, allowing patients and caregivers to remain engaged in their relationship with their care and their providers.

Virtual Care: Transforming Healthcare

Ultimately, technology will continue to transform the timing and delivery of patient care. Providers, specialists, and patients increasingly recognize the benefits and value of virtual care - enhanced communication, expanded capabilities, greater convenience, and more channels. In time, communication platforms will become second-nature to incorporate and use in healthcare processes.