

Home health agencies are using Synzi's HIPAA-compliant telehealth apps to safely continue care during the coronavirus pandemic.



Learn why our customers value using Synzi for video-based virtual visits:



Protect Staff Who May Have Limited PPE

“At the onset of the pandemic, we quickly recognized that we would not have enough PPE to get through an acute crisis. With Synzi, we are actively protecting our patients and our staff by using video-based virtual visits to effectively care for our patients and driving better outcomes.”

Alicia Marr, CEO, Excelin

“Our primary focus has been keeping our nurses safe and still being able to provide a higher quality of care. We have incorporated Synzi as part of our infection control plan to help keep our nurse safe. We have been able to infuse technology into the delivery of care so we can touch the patient more frequently. It shows our patients that we're caring for them – even when we're not in their home – and that we want them to be more self-reliant.”

Kris Carter, CEO, Aspire Home Health and Hospice



Continue to Care for Patients Who Are Denying in-Person Service

“We had multiple successful virtual calls with patients that didn't want their nurses in the home as they are practicing self-quarantining and/or are positive for COVID-19.”

Shane Donaldson, Owner and CEO, Pinnacle

“We get such great participation because we explain to them from the start of care that we use technology to provide better care almost like a VIP service. We see more of our patients requesting to participate in virtual visits in order to minimize in-person contact with others. The most surprising byproduct was patient satisfaction. Feelings of depression decreased. Feelings of isolation were minimized. Although we know these virtual visits are not yet reimbursed, these visits give us the ability to keep our patients safe and make sure our staff are safe.”

Linda Murphy, COO, Concierge Home Care

“Patients are extremely anxious about receiving in-home and in-person care during this pandemic. With Synzi, agencies are providing their patients with frequent video touchpoints to minimize the risk of transmission or infection while improving adherence and overall outcomes.”

Lee Horner, Synzi, CEO

Better technology. Better care. Better outcomes.



Home health agencies also use Synzi to ease the COVID-19 burden on hospitals and address the restrictions enacted by nursing facilities, with the objective of improving outcomes for all involved.



Support the Community Given the Surge of COVID-19 Patients

"We have a responsibility to be in the community. If we can't be there physically, we can be there virtually with Synzi... Synzi enables our staff to continue caring for the communities we serve and support. We started caring for COVID patients in early April and Synzi helps us safely check-in with these patients upon their release from a hospital setting."

Jamie Summerfelt, President and CEO, VNA

"As nursing facilities have increasingly restricted visits during the COVID-19 crisis, Synzi has served as the liaison between our patients and our staff. We have brought in family caregivers into the video call using the Synzi platform. This is especially critical and meaningful in hospice to engage family members. The video call allows the family to say goodbye to their loved one while receiving compassion and reassurance from our nurse."

Alicia Marr, CEO, Excelin



Value the Impact on Outcomes for All

"We're doing video visits... We're getting great clinical and efficiency results out of that. It's a very efficient way to give care. We think [using Synzi] has a very positive return on investment. The ability to deliver more expert care more broadly is worth the investment."

Dr. Greg Sheff, Chief Medical Officer, AccentCare

"We are committed to delivering high quality and cost-effective home health care in response to our region's needs – and better engage patients, utilize staff resources, and minimize rehospitalizations. With Synzi, Imperial is well-positioned to provide our community with better care and better outcomes."

Eleazar Tayag, Co-owner, Imperial Home Health

"Agencies are using our virtual visit functionality to maintain operations – and optimize the impact of their staff. Using Synzi is helping organizations provide better – meaning, safer, more timely and higher quality – care to their patients and their community. Patients, family caregivers, agencies, hospitals, and nursing facilities stay in better and more frequent communication during this anxious time for all."

Lee Horner, Synzi, CEO

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