



**Everyday Devices** 

Allows patients to easily access and complete assigned assessments while logged into the Synzi Care Connect app from their smartphone, tablet, or PC



**Deeper Patient Understanding** 

Captures patients' responses to questions such as experiencing pain, needing supplies, requesting a virtual visit, etc.



Insightful Reporting

Provides reporting at the assessment and patient level for staff and administrators to analyze patients' compliance and progress



**Timely Interventions** 

Enables staff to intervene in case of an emerging issue and connect with the patient in order to minimize a potentially unnecessary ER visit or rehospitalization



Easy-to-implement surveying and reporting of patient progress and insights

## Situation

Home health agencies need to understand patients' evolving situations in order to better measure outcomes and manage care delivery and patient communications.

## Solution

With Synzi's assessments functionality, your agency can easily create and automatically distribute questionnaires to your patients. Assessments can be customized to follow your agency's clinical pathways. Your staff will be able to assign assessments to a patient directly from the patient's profile. Question types include single choice, multiple choice, yes/no, rating, and text entry.



## Obtain insights into the patients' progress and situation

With Synzi's virtual care platform and HIPAA-compliant communication features, your staff can push clinical and administrative assessments to patients in order to:

- Monitor patient's progress
- Reinforce the clinical pathway
- · Identify compliant and non-compliant patients



Synzi is a virtual care communication platform which enables your staff to use HIPAA-compliant secure messaging, text, email, and video for your clinician-to-clinician and clinician-to-patient communications. Throughout the episode of care, home health agencies use Synzi's award-winning apps to engage patients with video-based virtual visits and condition-specific messaging. These additional touchpoints increase adherence, reduce the risk of readmissions, and enhance satisfaction for patients and staff. With Synzi, your agency can provide cost-contained, patient-centric care which will result in better engagement, better outcomes, and a better bottom line – helping your agency survive and thrive under PDGM.

Synzi's virtual care platform and HIPAA-compliant communication features help you better utilize your resources and staff while being able to provide better - more timely and higher quality - care to your patients.

Better technology. Better care. Better outcomes.

- Use the Synzi platform and apps to engage patients throughout the episode of care
- Conduct patient assessments to monitor patient progress and identify emerging conditions
- Improve patient adherence, reduce the risk of rehospitalizations, and improve your agency's bottom line

Visit us at synzi.com or call 888-515-5368

Technology is advancing, impacting the way we live and presenting new opportunities to improve the delivery of healthcare. Synzi leverages these innovations every day, developing state-of-the-art solutions that make it possible for healthcare professionals to do what they do, only better. We enable better performance for healthcare organizations, better access for patients, and better outcomes for all. Our goal is to continuously improve our platform and future-proof offerings that simplify complexity and inspire positive change among healthcare professionals and in the lives of patients.